# CSV download user guide

Renaissance



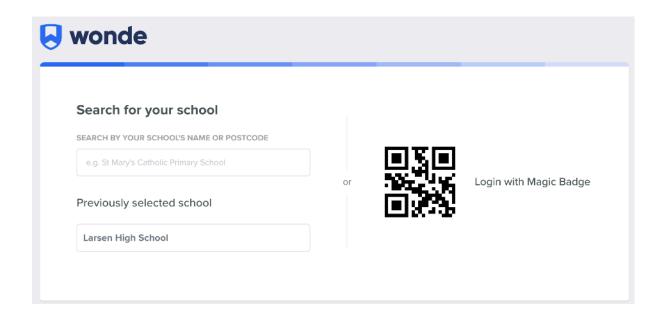
Wonde connects to the key information that is held within a schools MIS (e.g. SIMS, Arbor, RM Integris etc.) and uses this to produce a CSV document in the required format, to be imported into your Renaissance Place account - making the process much easier for you!

This user guide will give step by step instructions for how to do this.

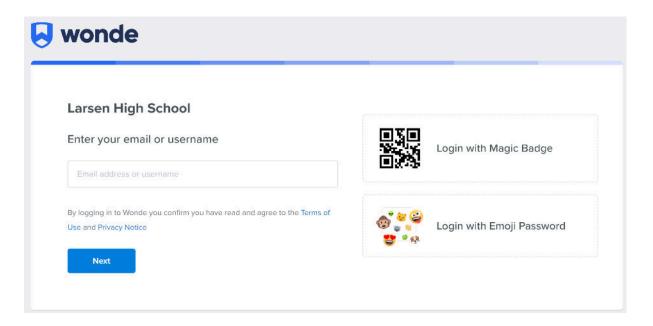
## Logging in to the Wonde Portal

If you are the Wonde administrator for your school you can log in using this link: <a href="https://edu.wonde.com/login">https://edu.wonde.com/login</a>

Please login, firstly by searching for your school (you can use postcode, school name etc.)

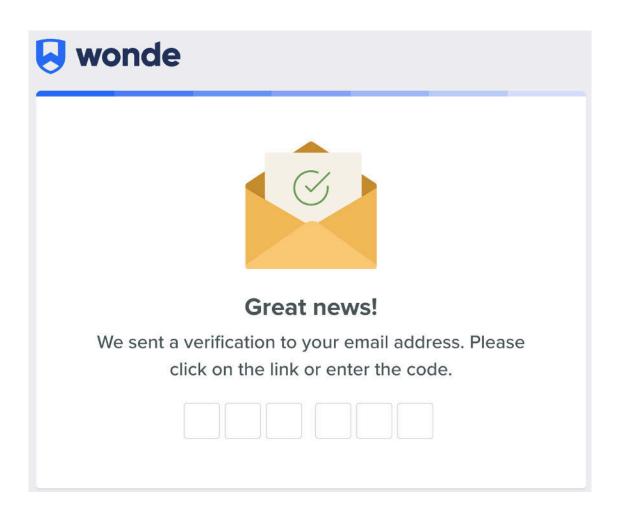


### Next, enter your email address



# Send magic link

Click 'Send magic link' (Following this please check your inbox and enter the code presented within the email **or** click 'Sign into Wonde' from the email.)



# **Approving the connection**

Within the Wonde Portal, select the Renaissance Place tile.

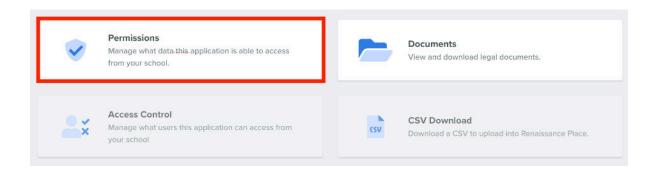


The tile will show with a blue 'Pending Approval' banner as shown below. If this is the case for your school, this will need reviewing and approving before you can continue.



At this stage the connection has not yet been approved so you are unable to enter the 'Access Control' & 'CSV Download' areas as you must first approve the request for access.

To approve, click on 'Permissions'



From the Permissions page you can choose the information you share with Renaissance Place.

Clicking the dropdown arrows will expand the lists to show you what specific data you will be allowing access to.

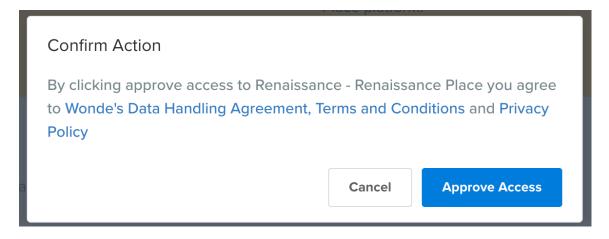


Some of these key data fields are required for Renaissance Place and are therefore also required within the Wonde Portal too. Some are optional and can be edited by yourself at any time.

When you are happy with the data you will be sharing with Renaissance, please click 'Approve Access'.

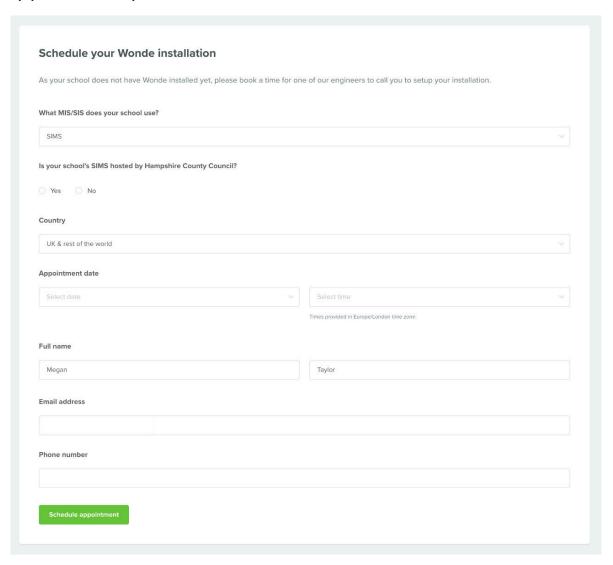
Approve access

You will be asked to confirm this one last time, along with confirming that you are happy with <u>Wonde's documentation</u>. Please click 'Approve Access' again.



If Wonde is already connected to your MIS please skip to 'Audit', the next stage within this guide.

If there isn't an existing Wonde connection at your school then you will be shown the options below. Depending on the MIS your school uses, you may be asked to book an appointment with a member of Wonde's integration team (these appointments take approximately 15 minutes).



#### Audit:

At this point, Wonde will be notified that you have approved access and will conduct an internal audit to ensure the connection is in place and the reports are running correctly.

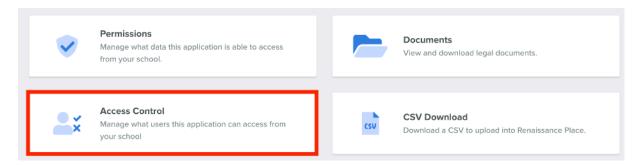
**The audit can take up to a day** and therefore you will need to come back to the Wonde portal to download the CSV file **after** this audit has been completed.

To log back into the Wonde Portal again please visit: https://edu.wonde.com/login

### **Access Control**

Once you have approved the connection and Wonde has passed the school through the internal audit process (e.g. the connection is in place and the reports are running correctly), both the 'Access Control' and 'CSV Download' options can now be selected.

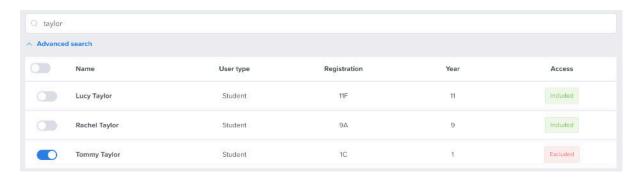
The Access Control area allows you to remove users from the CSV file before it is downloaded.



You will be presented with 3 options, select which option is most appropriate for your needs:

- **Allow access to all users:** This means that all users data will be included in the CSV download.
- Exclude certain users and allow access to all others.
- Allow access to certain users and exclude all others.

Should you choose to exclude certain users, searching by name, class or year group can speed up the process.

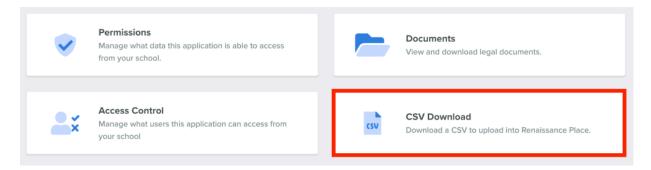


Please note that this area automatically saves the changes you make, so please ensure that you are happy with the final selection before leaving this area.

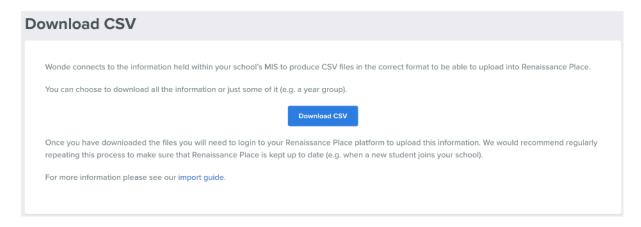
### **CSV Download**

The CSV Download area allows you to download a CSV file containing all of the necessary information to later import into Renaissance place.

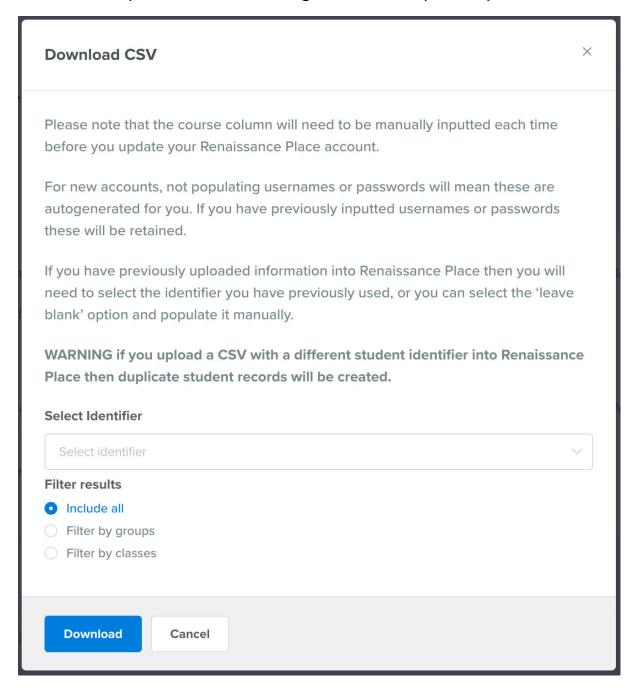
If you would like to remove any users from the export then please do this via the 'Access Control' section **before** downloading the CSV.



#### From within this section, you simply need to click 'Download CSV'

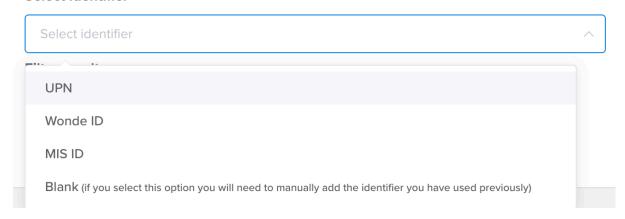


Then select your desired settings from the options provided:



Make sure to select your preferred identifier, keeping to the same identifier each time an update is made will ensure no duplicates are created upon import.

#### **Select Identifier**



Once you click 'Download', a file will be saved to your device and you will be ready to import the information selected.

# Importing your CSV into Renaissance Place

The next steps will require you to be logged into your Renaissance Place account.

Click on the link below to view the Renaissance guide on how to import your CSV. By completing this last stage you will have the most up to date information in Renaissance Place, straight from your MIS and in the right format.

# Renaissance Place Import Guide

### **Need help?**

#### **Wonde Support**

Email: <a href="mailto:support@wonde.com">support@wonde.com</a>

Phone: +44 1638 438094

### **Renaissance Support**

Email: uksupport@renaissance.com

Phone: +44 (0)207 184 4000